

# Terms and Conditions

Scope of Validity:  
Rhenus High Tech Ltd

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All business undertaken is subject to Rhenus High Tech Ltd standard terms and conditions of trading as detailed below. Acceptance of quotations/estimates is an acknowledgement and acceptance of Rhenus High Tech Ltd standard terms and conditions of trading.

## Conditions of quotations and/or estimates:

1. Rhenus High Tech Ltd quotations or estimates are valid for 28 days from the date of issue.
2. Rhenus High Tech Ltd have quoted/estimated this activity/transaction based on the information provided by the recipient or representative of the recipient of this quotation/estimate. If the information or activity changes Rhenus High Tech Ltd reserve the right to re-quote or decline the business accordingly.
3. Rhenus High Tech Ltd will not commence any work without being issued with a valid purchase order number.
4. Purchase orders must be received and acknowledged a minimum of 48 hours in advance of commencement to enable Rhenus High Tech Ltd to facilitate an order. Purchase orders must be forwarded for the attention of the quotation/estimation sender via email.
5. Cancellation charges as follows:
  - a. Post 12:00 hours the day prior to planned work or day of planned work 100% of agreed quotation/estimate or agreed tariff.
  - b. Pre 12:00 the Day prior to planned work, 50% of agreed quotation/estimate or agreed tariff.
  - c. Third party cancellation fees relating to the planned work, which are levied against Rhenus High Tech Ltd. due to cancellation of planned works, will be passed onto the client in full.
6. Quotations/Estimates are offered under Rhenus High Tech Ltd terms and conditions (see number 10)
7. Any parking fine levied against Rhenus High Tech Ltd during this operation could result in the cost being added to the final invoice.
8. Payment terms are strictly 30 days from date of invoice.
9. All enquires are dealt with in the strictest of confidence.
10. Rhenus High Tech Ltd operate under limited liability policy, please refer to following web link for more information and refer to the section below.

<https://www.rhenus.group/uk/en/accreditations-legal-and-privacy-policies/>

## Rhenus High Tech Ltd Terms and Conditions of Goods in Transit, Warehousing and Crane Hire

Rhenus High Tech Ltd operate under the following industry conditions which shall apply to all contractors of carriage, warehousing and contract lifting as set out below:

**UK Haulage:** - All UK road haulage, including delivery and positioning of goods to their final destination at customer sites, undertaken by Rhenus High Tech Ltd will be subject to the Road Haulage Association Limited (RHA) Conditions of Carriage 2020.

**UK Warehousing:** - All warehousing of goods in the United Kingdom undertaken by Rhenus High Tech Ltd will be subject to the Road Haulage Association Limited (RHA) Conditions of Storage 2021.

**International Haulage:** - The Convention on the Contract of International Carriage of Goods by Road (CMR) will apply to all international contracts for the carriage of goods by road, including delivery and positioning of goods to their final destination at customer sites.

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Contract Lift/Crane Hire: - All lifting operations and hire of lifting equipment are carried out under standard terms and conditions of the owner of the crane or lifting equipment. Rhenus High Tech Ltd will act as the customer's agent in agreeing the terms of the crane hire or contract lifting goods on the customer's behalf. The customer shall indemnify Rhenus High Tech Ltd against any claim, cost, damage, or expense arising out of, or in connections with the applicable crane hire or contract lifting agreement.

The (RHA) Condition of Carriage 2020; RHA Conditions of Storage 2021; CPA Contract Lift; the CMR Convention and (CPA/relevant) Terms for Contract Lift and Crane Hire are available on request. Certain of these documents can be found at <https://www.rhenus.group/uk/en/accreditations-legal-and-privacy-policies/>

## Insurance of Goods:

The conditions above limit Rhenus High Tech Ltd liability for loss of damage of customer goods to a value that is usually less than the value of the goods.

Rhenus High Tech Ltd therefore recommended that its customers adequately insure their own goods, as Rhenus High Tech Ltd operate solely under the above terms and conditions, unless a prior request for increased cover has been given to and acknowledged by a Director of Rhenus High Tech Ltd. A condition of this will be that Rhenus High Tech Ltd must also have confirmation of acceptance in writing from the Underwriter and/or their Insurance Broker.

## Terms and Conditions of Payment

### Credit Payment Terms:

If credit terms have been agreed, payment of all invoices should be deposited into Rhenus High Tech Ltd bank account (details below) within 30 days from the date of invoice. Only a Rhenus High Tech Ltd Company Director can agree other credit terms, which must be confirmed in writing.

### Non-payment or Late payment:

Please refer to section 8 (2) of the RHA Conditions of Carriage 2020 and Storage 2021 and Section 8 (2) of the RHA Conditions of Storage.