

HOW TO FIND SUITABLE ADVISORY SERVICES TO PROTECT YOUR DATA

Are you looking for reliable advice about data protection? Or a contact partner that can support you in the complex issues of data protection law and will not abandon you when the next audit is due? The market is full of service providers that promise you all this, but how do you recognise the right one?

- 1 Many years of business in the market**

There is hardly any other area where experience and the necessary expertise are so essential as in data protection. What are often complex stipulations in the GDPR can seem very complicated for lay people, but it is possible to understand data protection with an experienced partner at your side.
- 2 A member of data protection associations**

Another feature of professional data protection advice is active membership in data protection associations, for example, the BVD (the German Professional Association of Data Protection Officers in Germany) or the GDD (The German Association for Data Protection and Data Security).
- 3 Transparency**

Above all, pay attention to your partner's transparency. Transparent processes are particularly essential in data protection, because if your partner's work is not comprehensible and plausible for you, you will ultimately bear the responsibility.
A data protection management system is, for example, one of the tools to guarantee transparency.
- 4 Pooled skills**

Data protection advisory services often relate to your entire business operations. When selecting a partner, make sure that it has both legal and operational skills so that it can advise you both from a legal and practical point of view.
Data protection with sound judgment is the aim.
- 5 Reliability**

This is a critical factor in any business area, but your partner should never let you down when it comes to handling your personal data responsibly. Being able to reach your partner at any time and processing your enquiries quickly are two important quality features.

- 6** **External data protection certificates**
Certificates are a normal form of evidence of professional work in data protection too. Data protection is not audited by the well-known DIN ISO standards, but by separate data protection certification centres. DQS Bit is one example of this in Germany.
- 7** **Preparing and performing audits**
Bringing together theory and practice is the balancing act in data protection – and this has to be mastered. Only those who regularly have their theoretical concepts examined in practice can relax when the next certification audit is due.
- 8** **Deletion services that comply with the GDPR**
Any data that is collected must also be deleted. Make sure your partner can explain exactly what kind of deletion concept it has. The general principle here is: those who delete their data have control over their data!
- 9** **Adaptability**
Your partner should always be prepared to adapt its range of services individually to your needs. Transparent cost calculations and “service packages” enable you to decide what is right for you in a flexible way.
- 10** **Trust**
A partnership of equals and mutual trust and appreciation form the basis for peace of mind and good cooperation.

Get in touch with us!

We look after your sensitive data and offer all-round protection for it at Rhenus. Get in touch with us and we will put together a service package that individually meets your needs in cooperation with you. We operated in a professional and reliable way to make available the necessary skills and capacities for you so that you can realise your corporate goals even more quickly and efficiently.

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