

Rhenus High Tech – the high-tech logistics company

Digital worlds shape the lives of a great majority of people in western industrialised countries, as well as emerging markets. High-resolution information systems at train stations and cinemas, high-grade complex devices in medical technology, integrated solutions in the banking sector and many other high-tech products serve to improve people's quality of life in many different sectors. Logistics services offered by the Rhenus Group's High Tech business division therefore go far beyond mere transport and warehouse services, and their processes are often highly complex.

The Group member Rhenus High Tech is a pioneer in this area of the logistics market. Since the end of the sixties, this high-tech logistics specialist has been developing customised solutions in close collaboration with its customers to guarantee that products are handled carefully throughout all stages – from delivery, to installation and commissioning, to maintenance and repair work, right through to the disposal of old devices. The combination of innovative transport offers and technical services results in different value-added services that round off Rhenus High Tech's product portfolio.

Rhenus High Tech maintains an extensive network for implementing its customers' requirements via its branches and partners throughout Europe. With the aid of modern logistics and technology centres, as well as its experienced and highly qualified technicians' activities at the point of use, it is able to meet high, ISO-certified quality standards with its services. The foundation of a pan-European distribution association, TecDis, which was initiated by Rhenus High Tech, has made it possible to request its range of services – from the Atlantic coast to the Ural Mountains, and from the heel of Italy's boot, to the North Cape in Norway – with the same performance criteria for all customers.

Broadly diversified service portfolio

Rapid development cycles and short product cycles, as well as the international division of labour in manufacturing processes, set high requirements for efficient supply chain management in high-tech logistics services, not to mention a tangibly growing demand for specialist knowledge and technical service skills,

Rhenus SE & Co. KG

Verena Schäfers
Unternehmenskommunikation
Rhenus-Platz 1
59439 Holzwickede
Germany

Tel: +49 (0)2301 29-1862
Fax: +49 (0)2301 29-1215
verena.schaefers@de.rhenus.com
www.rhenus.com

which Rhenus High Tech can satisfy with its in-depth knowledge of the respective solutions.

Its broadly diversified solution portfolio begins with processes that take place immediately after production. Extensive configuration and pre-installation measures are carried out at the manufacturer's plant or after the products have been transferred to the logistics and technology centres. Alongside the distribution of delicate products, the solution package focuses on delivering devices on-time and in a damage-free condition to the place of use. Rhenus uses a modern vehicle fleet to do so. The technicians attend to the positioning, assembly and installation of the machines and systems at the point of use. The logistics company manages the transport of components and devices by means of a SWAP process and handles the disposal of obsolete systems at the end of the product life cycle.

Sector-specific solutions

Rhenus High Tech also takes on full project management for customers on request – unless it is for short-term campaigns or long-term projects. Its many years of experience within individual sectors, complemented by its high-performance equipment and the product knowledge offered by its highly qualified employees who are continuously trained according to the latest standards, make it possible for tasks arranged with the customer to be organised and implemented.

It supports the industries and applications of banking and retail, digital signage and kiosk systems, fitness and wellness, industrial, IT and data storage, medical, office and imaging, telecommunications, and vending and gaming. In doing so, the specific requirements of the different industry sectors are factored into the design process in a project-oriented manner for perfectly symbiotic logistical and technical services.

About Rhenus

The Rhenus Group is one of the leading logistics specialists with global business operations and annual turnover amounting to EUR 5.4 billion. 33,500 employees work at 820 business sites and develop innovative solutions along the complete supply chain. Whether providing transport, warehousing, customs clearance or value-added services, the family business pools its operations in various business units where the needs of customers are the major focus at all times.

Press Contact Details for the Rhenus Group

Medienbüro am Reichstag GmbH

Reinhardtstrasse 55

10117 Berlin

Germany

Tel.: +49 30 30 87 29 93

Fax: +49 30 30 87 29 95

E-mail: rhenus@mar-berlin.de