

THE RETrans PORTAL

DIGITAL AND DIRECT – OUR NEW PORTAL FOR DIGITAL ORDER TRANSMISSION AND COMMUNICATIONS

Rhenus RETrans

WHAT IS THE RETrans PORTAL?

You can access the RETrans portal via an individual link that you receive with your transport order. In the portal, you and your driver can view all the relevant information regarding the respective transport order. Via their mobile device, the driver transmits the transport status as well as documents and weights to the portal. You can access the driver's confirmations, including the uploaded documents and weights, in real time throught the RETrans portal.

> WWW.RHENUS.GROUP

THESE ARE YOUR DRIVER'S BENEFITS WITH THE RETrans PORTAL:



Addresses and information on loading and unloading



Uncomplicated reporting of problems to our dispatch team



Easy status feedback on the order including loading and unloading weight



Documentation of weighing slips and accompanying documents via the camera of the mobile device

THESE ARE YOUR BENEFITS WITH THE RETrans PORTAL:



Real-time status updates from the driver



Access to collected documents



Overview of reported weights

DO YOU HAVE QUESTIONS, PROBLEMS OR SUGGESTIONS?

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