

CORONAVIRUS UPDATE: BRAZIL

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Dear Customers,

The COVID-19 situation in the Americas seems to be settling as the majority of local governments are beginning to open up their economies. In Brazil, PPE shipments have reduced significantly due to the current exchange rate – masks are now being produced locally. Canada is beginning to see a resurgence in its retail business as customers are planning to reopen stores soon.

Our work from home programs remain active on a regional level until further notice and we will continue to abide by local social distancing guidelines.

// HOW COVID-19 HAS AFFECTED BRAZIL

The São Paulo office is operating remotely with preserved working capabilities and regular access to systems. The Guarulhos and Viracopos offices are operating under normal circumstances and following the restrictions applicable to both airports. The Santos office continues to operate remotely with one inhouse customer service employee at the office from 9:30 am - 11:30 am. All Brazilian borders are closed – only cargo is allowed to enter the country. No delays have been reported at the borders, customs, port and airports continue to work normally. Brazil's exchange rate has increased tremendously forcing the local production of masks. Telecommunication shipments remain very strong for Brazil. The city of São Paulo and surrounding towns remain on lockdown – a complete lockdown will be in effect as of Monday, May 18. Brazil cannot predict exactly when they will be returning to their offices but does not expect it to happen earlier than June. Health precautions are high.

We will send further updates as soon as there are any new developments. Please feel free to get in touch with us if you have any questions or concerns and confirm with Rhenus Americas for the most up-to-date information before booking.

Kind Regards,



Jörn Schmersahl
CEO Air & Ocean Americas